

## What does a Support Coordinator do?

Our Support Coordinators assist you to find individualised, quality supports in order to achieve your goals and participate more fully in the community. This can include:

- **Understanding how you can use your NDIS plan to meet your goals**

Your Support Coordinator works with you to develop a detailed program that aligns with the goals developed in your NDIS plan, and specifies how these goals will be achieved.

- **Initial assistance with linking you to the right providers**

Based on your needs, your Support Coordinator will help source providers and coordinate a range of supports.

- **Managing supports effectively to achieve the best from your plan**

Your Support Coordinator works collaboratively with you to personalise your supports and match you with the right staff and services.

- **Working with your network of support – family, friends, service providers, therapists, doctors and community resources**

Your Support Coordinator will work with you, and the people you choose, to establish and monitor supports. They will identify how often you would like to meet and review your progress.

- **Accessing the NDIS portal and monitoring how your funds are spent**

Your Support Coordinator will support you to develop skills and confidence to take control of your NDIS plan. We can assist you to take over some of the Support Coordinator function yourself over time, and ask for the things you need.

- **Monitor your progress and preparing for your next NDIA review**

Your Support Coordinator will meet with you regularly to monitor how your goals are being achieved and assist you to make any changes needed. They will keep records about your progress so you have detailed information for your next NDIA review.

Your Support Coordinator will ensure that plan reviews commence three months before the end of your current plan. They will provide updates to the NDIS, monitor change in circumstances, complete progress reports and support you to fully engage in the National Disability Insurance Scheme to achieve the goals and outcomes identified in your plan.